Xuanye (Rose) Feng

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M.S. in Business Analytics candidate at UCLA Anderson with solid knowledge of Data Science and strong technical and problem-solving skills. A wide range of **product** and **customer analytics** experience at **Intuit** Mailchimp, Baidu and Crave.

EDUCATION

UCLA Anderson School of Management

Master of Science in Business Analytics (F1 STEM OPT)

Emory University Atlanta, GA

Bachelor of Science in Quantitative Sciences (GPA 3.85/4.0)

Professional Experience

Baidu Beijing, China June 2022 - Aug. 2022

Product Analyst Intern

- Worked with Product Managers using **Python** to analyze user engagement and activity level for the past 2 years
- Queried MySQL database to pull product data and ran cohort analysis and regression analysis with R
- Ran various ad-hoc analyses and discovered 5 key metrics that impacted user engagement and platform monetization performance, such as article display CTR, video display CTR, and average time spent by users
- Identified 20+ quantitative trends, built 10+ visualizations, and summarized 7 actionable insights
- Used cluster analysis and funnel analysis with Excel to help product team prioritize product features and meet profitability goals, increasing paid conversion rate by 11% in 1 month
- Supported the operations team to redesign sales strategies and marketing campaigns, increasing GMV by 10 %

Intuit Mailchimp Atlanta, GA

Customer Analytics Intern

May 2021 - Aug. 2021

Los Angeles, CA

Expected Dec. 2023

Aug. 2018 - May 2022

- Conducted cluster analysis with SQL and Python on active users to compare brand affinities amongst 12 subordinate segments; discovered user affinity declines when engaging with free support
- Helped Data Science Team build logistic regression and XGBoost models. Selected 30 features to predict a new user segmentation strategy, which supported 1000+ employees on making effective marketing decisions
- Built SQL queries to process and clean 10+ data sources with billions of user records in Google BigQuery
- Visualized data structure and assured data quality of a previously unused data with Google Sheet and Looker
- Presented statistical results with data visualizations to account for rapid post-COVID changes in previous customer segments and redesigned organization-wide growth strategies, increasing active user growth by 5%

Crave Los Angeles, CA

Data Analyst Intern

July 2020 - Nov. 2020

- Built an automated data reporting dashboard on Tableau and Mongo Chart to visualize relationships among average order value, number of transactions, and CTR to increase work efficiency by 50% and sales by 40%
- Scraped 1000+ restaurants' data from HTML with Python; synthesized and cleaned 7 datasets with MySQL
- Analyzed hard email bounce rate with Excel and created email verification strategies to reduce bounce rate by 70%

TECHNICAL SKILLS

Languages: SQL, Hive, Python (pandas, numpy, scikit-learn, matplotlib, tensorflow, SciPy, Keras), R Software: Tableau, Looker, Google BigQuery, AWS, Spark, Gurobi, Google Analytics, Snowflake

Analytical Skills: Data Wrangling, Visualization, Machine Learning (Regression, Classification, NLP), A/B Testing

Awards

Best Visualization DataFest 2022

• Entered top 3 among 13 teams at a data science competition hosted by American Statistical Association by conducting a game user interface and user experience analysis with Tableau and R.